

Bio-Blog

March 2026

Keeping all RBX Group Stakeholders Informed

Note from the Managing Director

I have previously been involved in ERP implementation for a multi-national company, so I have firsthand experience of this process. It is not an easy process, and there will be people who will initially not like some of the functionality or the way it needs them to perform their tasks.

I am, however, extremely proud of the massive amount of research that went into choosing Acumatica and the Herculean efforts behind the scenes from the finance and information systems teams to be as ready as possible to go live. No system is perfect, but we have decided on Acumatica based on a very large number of variables and unfortunately cannot satisfy every one's wishes.

As we go live, I ask you all to respect the professionalism of our administration team, show commitment to the training being offered, and display the courage needed to embrace a system that will take us into the future.

*Cheers,
Rob*

Same Business. Smarter System. Upgrading our tools to support our growth



Growth is an exciting thing, but it has a way of revealing where systems start to strain.

Over the years, both River Bioscience and XSIT have evolved significantly. Our operations have expanded, our reporting needs have become more sophisticated, and the pace at which we work has accelerated. While Sage Pastel has supported us well, it has become clear that we've outgrown what it can offer.

On 1 April 2026, we officially step into a new chapter as we go live with Acumatica – a modern, fully integrated ERP platform designed to support not just where we are today, but where we are headed.

Why This Matters

This is more than software migration. It's a strategic upgrade. Acumatica brings a more intuitive, user-friendly interface, streamlined workflows, and significantly reduced manual processing. Real-time data access and improved reporting capabilities will enhance visibility across departments, enabling quicker decision-making and stronger accountability.

In short, it equips us with smarter tools to support a growing, performance-driven organisation.

What to Expect in the Coming Months

With a change of this scale, preparation is key. Teams will participate in structured training sessions and have access to Acumatica University for continuous learning. There will be hands-on guidance throughout the transition, ensuring that confidence grows alongside capability.

**As we prepare to go live, one thing is clear:
This is the same business, with a smarter
system behind it.**



What Won't Change

Amid system upgrades and training sessions, it's important to anchor ourselves in what remains constant.

- Our people.
- Our standards.
- Our accountability.
- Our commitment to doing things the right way.

It's important to remember that this transition is a shared journey, and we are all learning together. Our internal support team remains in place, ready to assist, guide, and troubleshoot along the way.

Investing in Our Future

Upgrading from Sage Pastel to Acumatica signals something important: we are building for the long term. We are strengthening our internal processes, improving visibility across operations, and creating efficiencies that allow our teams to focus on higher-value work. This move positions River Bioscience and XSIT for sustainable, scalable growth. The tools are changing because the business is evolving.

Transition Date: 1 April 2026

March Birthdays

Jason Olivier, Wilmarie Uys, Karen Basson, Erenst Hugo, Marshall Pieterse, Mason Kordom, Mzukisi Solani, Charlene Scott, Marvin Fransman, Siphelile Yamapi, Bronwen Fransman, Nomalizo Ngomane, Zack Theron, Adriaan Ludick

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